



**CENTER for
ECONOMIC
GROWTH**

PROFESSIONAL DEVELOPMENT

BOOST BUSINESS COMPETITIVENESS THROUGH IMPROVED QUALITY

Poor quality can cause significant challenges for manufacturers, from the cost of rework, scrap, product failures and recalls to lost customers and business opportunities. Quality training from Tooling U-SME introduces employees to the processes and systems that drive quality and efficiency so you can maintain and even improve your position in the market.

FLEXIBLE AND CONVENIENT

Online classes are self-paced, typically taking 60 minutes to complete. They are easily and conveniently accessible on desktops and laptops, and on tablets and phones with the Tooling U-SME app.

EFFECTIVE COMBINATION OF CLASSES

This comprehensive quality training series provides an introduction to the tools and processes that contribute to quality control, including standards, auditing, statistics and more.

- Quality Overview
- Quality and Customer Service
- Total Quality Management
- ISO 9001
- Conducting an Internal Audit
- Statistics
- Statistical Process
- Troubleshooting
- Intro to Six Sigma
- Management Tools: Problem Solving

Online Training offers:

- Content developed by industry experts
- Accessible anytime, anywhere
- Self-paced
- Predefined curriculum for each job role
- Engaging and interactive content
- Pre- and post-training knowledge assessments
- Access to Tooling U-SME's Learning Management System (LMS)
- Guidance from our Client Success team, including advice, insights, and ideas built on best practices and years of experience